

TULI COLLEGE OF HOTEL MANAGEMENT, NAGPUR

Managed by Sneha Mahila Vikas Sanstha, Reg. No. 1862

Recognised by Govt. of Maharashtra & Approved by A.I.C.T.E., New Delhi

Affiliated to Rashtra Sant Tukdoji Maharaj Nagpur University

Date: 25th April, 2022

MEETING OF THE INTERNAL QUALITY ASSURANCE CELL (IQAC)

(A.Y. 2021-22)

Date – 25th April, 2022, Time – 2:00 P.M. to 4:00 P.M. Venue – VIP Lounge

AGENDA

Agenda:

1. Review of minutes of previous IQAC meeting held on 22nd December, 2021 and subsequent action taken.
2. Conducting Mock Interviews
3. Preparation of LMS as a means to give practice to students aspiring for MH-HM-CET
4. Redesigning of Website
5. Campus Selection and Part-Time Jobs
6. Review of Academic Result of Winter Exam and Action Plan for improvement


Ms. Vipula Sonkusare
Chairperson
IQAC


Ms. Swati Narnaware,
Coordinator
IQAC



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INTERNAL QUALITY ASSURANCE CELL (IQAC)

Minutes of IQAC Meeting held on 25th April, 2022


Meeting – 25th April, 2022

The IQAC meeting for Academic Session 2021-22 was held on 25th April, 2022. The following members attended the meeting :

Sr. No.	Designation in IQAC	Name
1.	Chairperson	Ms. Vipula Sonkusare
2.	Teachers	Mrs. Pradnya Tembhurnikar, Ms. Dewalrani Rewatkar Ms. Abha Bansod
3.	Member from Management	Dr. Urvashi Yashroy
4.	Senior Administrative Officers	Mr. Roshan Raut
5.	Members from Local Society	Mrs. Gaganjeet Kaur Vijan
6.	Students	Mr. Gayatri Bodhe
7.	Alumni	Mr. Abhishek Deshkar
8.	Industrialist	Mr. Sanjeev Baral
9.	Coordinator	Ms. Swati Narnaware,

The Chairperson, Ms. Vipula Sonkusare , welcomed the members for the meeting followed by the review presentation, presented by Ms. Swati Narnaware, Coordinator of IQAC.


Ms. Vipula Sonkusare
Chairperson
IQAC


Ms. Swati
Narnaware,
Coordinator
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The following points were discussed in the meeting:

Agenda 1: Review of minutes of previous IQAC meeting held on 22nd December, 2021 and subsequent action taken

Sr. No.	Recommendation given by IQAC committee	Action Taken for Implementation and Outcome
1.	National Conference - Amelioration	The 5 th National Conference – Amelioration-2022 was conducted on 20 th and 21 st January, 2022, which was held online on Zoom platform. . The theme of this conference was “The Reskilling Revolution” .
2.	International Conference Amelioration at Dubai	A Two Days International Conference was hosted from 11th April 2022- 12th April 2022 at Hotel Mercury Grand, Al Mina Street, Dubai , UAE .This time the theme for the Conference was “Taking Indian Culinary Art to Global Destination.”
3.	Conduction of Guest Lectures under Capacity Building Programme	Other than the National Conference, we organised following Webinars and Guest Lectures: 17th February' 2022 - HR CONFLICT MANAGEMENT By Dr. Urvashi Yashroy 5th February' 2022 - Workshop on INTERVIEW TECHNIQUES - By Dr. Anita Rao 4th February' 2022 - Workshop on HR EXPECTATIONS FROM NEW EMPLOYEE - By Mr.



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4.	Industrial Visits	Two industrial Visits were organised: 1. Alexis Hospital on 14 th February, 2022 2. Hotel Radisson Blu, Nagpur on 19 th April, 2022
5.	Upgrading one more Class Room to a Smart Class Room	Room No – 13 was upgraded to a Smart Class Room, by replacing the existing Kota tiles to Vitrified tiles. PoP was also done and a Projector and Interactive Board was also installed in that room.
6.	Tie-up with City & Guilds to start L2- Diploma Courses	A MoU with City & Guilds was Signed and have got permission to run the L2- Diploma Courses in Patisserie / Culinary
7.	Preparing Class Rooms with Coolers / AC for the classes to be held in Summer.	Classes were shifted to Auditorium, to VIP lounge, and in few classes the arrangement of Coolers were done.
8.	Participating in Indian Education Fair at Dubai	Tuli College of Hotel Management participated in 3 days Indian education fair held at Hotel Crown Plaza Dubai & Abu Dhabi on 25th , 26th & 27th March 2022. Dr. Urvashi Yashroy Director and Training & Placement Officer Ms. Swati Narnaware placed a stall and promoted the new course proposed by City & Guilds University, London and the Hotel Management courses under KKSU and RTMNU.
9.	Review on Student Satisfaction Survey Report of February – 2022	



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1. How much of the syllabus was covered in the online class?	The teachers were questioned as to why the syllabus was not completed and they said the students have not attended the classes, whereas the LMS was proof that the content was covered
2. How well did the teachers prepare for the online classes?	Satisfactory
3. How well were the teachers able to communicate?	Satisfactory
4. The teacher's approach to teaching can best be described as	Satisfactory
5. Fairness of the internal evaluation process by the teachers.	Satisfactory
6. Was your performance in assignments discussed with you?	Satisfactory
7. The institute takes active interest in promoting internship, student exchange,	Satisfactory
8. The teaching and mentoring process in your institution facilitates you in	Satisfactory
9. The institution provides multiple opportunities to learn and grow.	Satisfactory
10. Teachers inform you about your expected competencies, course outcomes	Satisfactory
11. Your mentor does a necessary follow-up with an assigned task to you.	Satisfactory
12. The teachers illustrate the concepts through examples and applications	Satisfactory
13. The teachers identify your strengths and encourage you with providing right	Satisfactory
14. Teachers are able to identify your weaknesses and help you to overcome	Satisfactory
15. The institution makes effort to engage students in the monitoring, review and	Satisfactory



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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	Satisfactory
17. Teachers encourage you to participate in extracurricular activities.	Satisfactory
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	Satisfactory
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Management suggested that 100% focus should be on ICT tools as sufficient devices are provided in the campus
20. The overall quality of teaching-learning process in your institute is very good.	Satisfactory
21. Do you have access to Learning Management System. How far you have used it?	Satisfactory
22. Do you think that the curriculum is to be updated according to the latest industrial trends?	Satisfactory
23. Were you satisfied with knowledge imparted by the Faculty of Food Production?	Satisfactory
24. Were you satisfied with knowledge imparted by the Faculty of Food & Beverage Service?	Satisfactory
25. Were you satisfied with knowledge imparted by the Faculty of Hotel Housekeeping?	Satisfactory



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26. Would you want anything added to above subjects, because of Covid situation? If Yes, kindly mention	Satisfactory
27. Select the subject below, which you were / are having during the Odd Semester i.e., 1,3,5,7 and answer the question followed	Satisfactory
28. For the above subject selected, are you satisfied with the subject Teaching / Learning	Satisfactory
29. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.	Satisfactory

Agenda – 2 : Conducting Mock Interview

As per the old practice, to make students familiar with the way how the interviews are conducted, under capacity building program different workshops were conducted and the last in the queue is Mock Interviews, it was decided that It must be planned as soon as possible and should not be delayed anymore.

Proposed By : Dr. Urvashi Yashroy

Forwarded By : Mrs. Pradnya Tembhurnikar

Agenda – 3 : Preparation of LMS as a means to give practice to students aspiring for MH-HM-CET

Keeping in mind that many of the students who appear for the MH-HM-CET the compulsory entrance test to seek admission to the 4 years Bachelor's Degree in Hotel Management and Catering Technology, don't prepare themselves for this exam by reading books, to overcome this



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issue and to add more interest into them, a LMS using Moodle platform was prepared, the link for the same is,

www.eduattulicvesd.gnomio.com

Proposed By : Dr. Urvashi Yashroy

Forwarded By : Ms. Dewalrani Rewatkar

Agenda – 4 : Redesigning of Website

As the current design of the website www.eduattuli.com is old fashioned and is not interactive, it was decided to appoint an organization who can renovate the website according to the current standards and make it interactive with addition of different facilities.

Proposed By : Dr. Urvashi Yashroy

Forwarded By : Ms. Abha Bansod

Agenda – 5 : Campus Selection and Part-Time Jobs

As the final exam was nearing the T & P Department was asked to conduct more and more campus interviews for the students, so that all the students willing to join the industry, must have atleast 1 appointment letter in their hand before the final exam starts.

For the students willing to join part-time jobs, provision should be made for them too.

Proposed By : Ms. Vipula Sonkusare

Forwarded By : Ms. Swati Narnaware



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Agenda – 6 : Review of Academic Result of Winter Exam and Action Plan for improvement

The Winter – 2021-22 exam was conducted online and was a Multiple Choice Question exam. A review of result of the same was taken into consideration, discussions on results of few subjects was done and a need of improvement in result was noticed.

Proposed By : Dr. Urvashi Yashroy

Forwarded By : Mrs. Pradnya Tembhurnikar

Ms. Vipula Sonkusare
Chairperson
IQAC

Ms. Swati Narnaware,
Coordinator
IQAC