



TULI COLLEGE OF HOTEL MANAGEMENT, NAGPUR

Managed by Sneha Mahila Vikas Sanstha, Reg. No. 1862
Recognised by Govt. of Maharashtra & Approved by A.I.C.T.E., New Delhi
Affiliated to Rashtra Sant Tukdoji Maharaj Nagpur University

Date: 2nd June, 2021

MEETING OF THE INTERNAL QUALITY ASSURANCE CELL (IQAC)

(A.Y. 2021-22)

Date – 2nd June, 2021, Time – 2:00 P.M. to 4:00 P.M. Venue – Google Meet Platform

AGENDA

Agenda:

1. Continuation of Conduction of Webinars
2. Review and Updation of LMS by adding good youtube links and Ebook links
3. Mobilisation for Admissions
4. Starting of New Academic Session
5. Planning of National Conference – Amelioration
6. Academic Calendar
7. Starting Certification Courses for improving Communication Skills of the students.

Ms. Vipula Sonkusare
Chairperson
IQAC

Ms. Swati Narnaware,
Coordinator
IQAC



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INTERNAL QUALITY ASSURANCE CELL (IQAC)

Minutes of IQAC Meeting held on 2nd June, 2021

Meeting – 2nd June, 2021

The IQAC meeting for Academic Session 2021-22 was held on 2nd June, 2021. The following members attended the meeting :

Sr. No.	Designation in IQAC	Name
1.	Chairperson	Ms. Vipula Sonkusare
2.	Teachers	Mrs. Pradnya Tembhurnikar, Ms. Dewalrani Rewatkar Ms. Abha Bansod
3.	Member from Management	Dr. Urvashi Yashroy
4.	Senior Administrative Officers	Mr. Roshan Raut
5.	Members from Local Society	Mrs. Gaganjeet Kaur Vijan
6.	Students	Mr. Gayatri Bodhe
7.	Alumni	Mr. Abhishek Deshkar
8.	Industrialist	Mr. Sanjeev Baral
9.	Coordinator	Ms. Swati Narnaware,

The Chairperson, Ms. Vipula Sonkusare , welcomed the members for the meeting followed by the review presentation, presented by Ms. Swati Narnaware, Coordinator of IQAC.

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Date: 2nd June, 2021

The following points were discussed in the meeting:

Agenda 1: Review of feedback received from Alumni and Teachers and the subsequent action taken

Sr. No.	Recommendation given by IQAC committee	Action Taken for Implementation and Outcome
1.	Admission Procedure	Satisfactory
2.	Fee Structure	The reason behind this satisfaction over fee structure was of the students who could not avail the scholarships due to various reasons.
3.	Environment	Satisfactory
4.	Infrastructure & Lab Facilities	The management took cognizance of the ratings and immediate actions were taken upgradation of the following infrastructure was started : meditation room, common room, and ICT enabled smart classrooms, Front Office Lab the workstations of Advanced Training Kitchen redesigning started. The management also assured that continuous upgradation will be done due to covid during the last two years, not much work could be done on infrastructure
5.	Faculty	Satisfactory
6.	Project Guidance	Satisfactory
7.	Quality of Support Material	Satisfactory
8.	Training & Placement	Satisfactory



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9.	Library	Satisfactory
10.	Canteen Facilities	The Management decided to outsource the canteen facility from the coming session, for this the firm named New Vision Hospitality was approached and the contract was given to them.
11.	Hostel Facilities	The Management decided to outsource the canteen facility from the coming session, for this the firm named New Vision Hospitality was approached and the contract was given to them.
12.	Overall Rating of the College	The Management decided to outsource the canteen facility from the coming session
13.	Alumni Association / Network of Old Friends	Satisfactory
14.	What is the caliber of students passing out of this college?	Satisfactory
15.	How do you rate the courses which are skills related suiting to the Industry included into the programs?	Satisfactory
16.	How do you rate the learning experience in terms of their relevance to the real life application?	Satisfactory
17.	How do you rate the courses that you have learnt in relation to your current job?	Satisfactory
18.	Do you feel proud to be associated with Tuli College of Hotel Management as an Alumni?	Satisfactory



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19.	How do you rate development activities organized by the College for your overall development?	Satisfactory
20.	Are you willing to contribute for the development of the college?	Satisfactory
21.	Were your grievances properly handled at the College- As a Student.	This can be improved upon, management advised the Grievance Redressal Committee to take each grievance seriously
22.	Were your grievances properly handled at the College - As a Alumni	Satisfactory
23.	Rate the adequacy of Laboratories & Equipments as they were during your tenure as a student at TCHM:	Management took cognisant, but also justified that since then there has been a drastic improvement in quality and quantity of laboratories and their equipments.
24.	Rate the adequacy of Library / Seminar / Reading Room as they were during your tenure as a student at TCHM:	The then library needed improvement, but now many books and resources had been added
25.	Rate the adequacy of Computer Facilities as they were during your tenure as a student at TCHM:	Satisfactory
26.	Rate the adequacy of Internet & Wi-Fi as they were during your tenure as a student at TCHM:	The alumni were informed that the college now runs a 100 MBPS lines and it's a fully WiFi campus.
27.	Rate the adequacy of Sports and Cultural Facilities as they were during your tenure as a student at TCHM:	The college has tried to incorporate sports and cultural facilities in a more organised fashion now.
28.	Rate the adequacy of Classrooms as they were during your tenure as a	Now the classes are ICT enabled



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	student at TCHM:	
29.	Have you obtained sufficient know-how (both in theory and practice) at TCHM?	Satisfactory
30.	Were the Principal & Teachers Cooperative	Satisfactory
31.	Rate the Industry Oriented Projects initiatives taken by the college to improve know-how of the students	Satisfactory
32.	Rate the Seminars & Workshop initiatives taken by the college to improve know-how of the students	Satisfactory
33.	Rate the Guest Lectures initiatives taken by the college to improve know-how of the students	Satisfactory
34.	Rate the Special Training Classes for bridging Industry / Academic gap initiatives taken by the college to improve know-how of the students	Satisfactory
35.	Teachers Feedback	The Management appreciated and showed gratitude towards the hardwork put in by staff.

Agenda 1: Conducting online Webinars during the Pandemic

Due to the 2nd wave of Covid-19, keeping into mind that there is a possibility of Lockdown for a long time for the students, to keep them engaged and make more knowledgeable, it was decided to conduct more and more webinars under Capacity Building Programme on online platform and in future depending on the conditions can also go for offline sessions.



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Proposed By: Ms. Vipula Sonikusare

Seconded By: Ms. Abha Bansod

Agenda 2: Review and Updation of LMS by adding good youtube links and Ebook links

It was found that many of the students don't upload the assignments in the given time frame so the teachers have to extend the dates, so that students should not miss it, as the internal marks are dependent on it. It was decided that in such cases marks must be deducted for late submissions.

In addition to the videos recorded and made available on LMS by the respective subject faculties certain suggestions came that the link of some good youtube videos of the related topic must be given on the LMS.

Proposed By: Dr. Urvashi Yashroy

Seconded By: Ms. Swati Narnaware

Agenda 3: Mobilisation for Admissions

As the complete schedule of academic calendar have changed due to Pandemic and the overall situation of admission, there was a need of mobilisation of admission for the coming session 21-22 as during the last session due to Pandemic the college was not able to contact every individual student by visiting to their schools and make aware the students about Hotel Management, certain points were also discussed how to handle the queries of students of the present situation of Hospitality in generating jobs for the future.



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Proposed By: Ms. Vipula Sonikusare

Seconded By: Ms. Dewalrani Rewatkar

Agenda 4: Academic Calendar

It was decided that tentative academic calendar, keeping in mind the pandemic situation and the subsequent Lockdown giving consideration to Pandemic must be developed

Proposed By: Ms. Pradnya Tembhurnikar

Seconded By: Ms. Dewalrani Rewatkar

Agenda 6: Starting of New Academic Session

The new academic session of all the odd semesters other than the first semester will begin from 15th September, 2021, review of the situation of Covid-19 will be taken into consideration during the first week of September and then the mode either Online or Offline would be decided.

Proposed By: Ms. Vipula Sonikusare

Seconded By: Ms. Dewalrani Rewatkar

Agenda 5: Planning of National Conference – Amelioration

The 5th National Conference - Amelioration -2021-22 would be conducted in the month of January, the final date and the topic would be decided later on but the formation of the team for the event was decided and this honour went to Ms. Vipula Sonikusare and Ms. Pradnya Tembhurnikar, it was decided that most probably this year event would be conducted offline only but, still the finalisation of the same will be done 15 to 20 days prior the event by taking review of the Covid-19 situation. It was also decided that the speakers who will be the part of the event must be made aware of this, so that they can prepare their mind accordingly to avoid last minute confusion. International Conference should also be considered.



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Proposed By: Ms. Vipula Sonikusare

Seconded By: Ms. Abha Bansod

Agenda 6: Starting Certification Courses for improving Communication Skills of the students.

This year to improve the Communication Skills of the students both speaking and writing skills, it was decided to start the certificate course of Council for Vocational Education and Skill Development, with whom we are already having tie-up and Memorandum of Understanding.

Proposed By: Dr. Urvashi Yashroy

Seconded By: Mrs. Pradnya Tembhurnikar

Agenda 9: Purchasing New Oven for Bakery (Agenda added on the spot)

The existing Oven use old technology and consume more electricity and also do not support the functions which are available with the new ovens, it was decided to purchase a new oven for Bakery.

Proposed By: Dr. Urvashi Yashroy

Seconded By: Ms. Dewalrani Rewatkar

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